



NURTURE

Nurture former patients who could benefit from additional episodes of care

"We used to export a recently discharged list from our EMR, track it in a spreadsheet or within a CRM and then manually call hundreds of discharged patients each month. Nurture seamlessly integrates with our EMR and helps us call the appropriate patients first, which saves time and helps us reach the patients who truly need us first."

*-Doug Glassmeyer,
Alternate Solutions
HomeCare*

Medalogix Nurture is the only home health predictive modeling solution that identifies patients most likely to benefit from additional care and streamlines post discharge follow up. The solution consists of a discharged patient monitoring tool that facilitates contact with patients who may need your care again—all to ensure the patients who need you most, continue to receive the care they require.

When implemented, this solution helps:

- Create patient loyalty
- Reduce rehospitalizations post discharge
- Increase efficiency of aftercare programs
- Improve HHCAHPS, STARS and HHVBP scores

Here's how:

Identify. Medalogix Nurture analyzes your EMR data and prioritizes patients recently discharged according to their probability of needing additional care. Armed with this information, discharged-patient callers can quickly view which former patients are mostly likely to need additional episodes of care. Users can filter these identified patients by branch.

Act. Medalogix Nurture doesn't stop after delivering insights. The technology facilitates a separate milestone monitoring tool for recently discharged patients who may need additional care according to how many days they've been off census. After reviewing these patients from within the Nurture platform, discharged-patient callers can call the appropriate patients with Nurture's calling tool. Callers are prompted with the agency's pre-defined set of questions. From there, the caller can catalog patients' responses and any notes from the calls

directly from the Nurture call screen. All of this information is then logged in the patients' activity history so callers can monitor trends and ensure alignment from one discharged caller to the next.

If after a call, a medical need is identified warranting an evaluation visit, the caller can document that need in Nurture's interface.

Improve. You can only manage what you can measure. With that in mind, Medalogix Nurture delivers dashboards that enable clinical managers as well as senior executives to view key utilization, performance and outcome measurements like, call volume by user and number of calls made by the team as well as referrals. With these visual progress metrics, providers can pinpoint operational improvement opportunities and subsequently, further improve access to care.

Integrations: Not only does Nurture seamlessly integrate with your EMR for helpful organization and alignment, but it also works in conjunction with the Medalogix solutions you may already be using. These integrations ensure care continuity throughout patients' varying phases of care and streamline coordination within your organization.

Results: After just three months of use, a Nurture client increased its identification of former patients in need of additional care by 5 times.

